2015 Perceptions Survey Reveals Strong Customer Satisfaction for SirsiDynix's EOS.Web

Annual Marshall Breeding survey shows industry-leading satisfaction with EOS.Web

June 9, 2016, CARLSBAD, CA — The results of the 2015 Marshall Breeding Perceptions survey are in, and showing industry-leading results for SirsiDynix's EOS.Web. EOS.Web is honored by the response of customers in the latest Perceptions survey. The results of Marshall Breeding's annual survey highlight strong and improving customer satisfaction for EOS.Web in 2015.

EOS.Web earned improved ratings across the board in 2015, holding some of the highest ratings in every category, including general satisfaction and company approval. EOS.Web received the industry's highest ratings in company loyalty and customer support, with respective ratings of 7.39 and 8 out of 10.

"EOS.Web is honored by the confidence our customers place in us," said Vice President of EOS.Web Client Services Jeff Smith. "We are grateful to Marshall Breeding for the opportunity to receive an objective perspective on the quality of our offerings. Our highest priority is customer satisfaction. We will continue to bring our customers the best quality tools and services in the industry."

"EOS.Web is an important division of the SirsiDynix company," said SirsiDynix CEO Bill Davison. "SirsiDynix is dedicated to offering premier services to all types of libraries. We are proud to know that our customers recognize EOS.Web as an industry leader. Just as our customers express loyalty to EOS, we are dedicated to providing them the unfailing quality and service that earns their trust and brings their libraries success."

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About EOS.Web

For over 30 years, EOS has been developing and supporting award-winning library automation and knowledge management solutions for special libraries worldwide. Today, EOS is at the forefront of library automation and knowledge management, offering the Web-based solution, EOS.Web. EOS facilitates access to information in thousands of library and knowledge management centers. EOS.Web can be delivered as either a local in-house installation or hosted at an EOS data center. Organizations both large and small choose EOS to care for their data. Robust, flexible, and secure, EOS is the trusted source for library automation solutions.

About SirsiDynix

SirsiDynix connects people with knowledge at more than 23,000 libraries around the world. Through library management technology and search and discovery tools, libraries using SirsiDynix technology bring relevant resources and the power of knowledge to their users and communities. SirsiDynix technology is architected to be open, scalable, and robust, offering a complete out-of-the-box solution and unparalleled flexibility through APIs and web services. Complemented by the most experienced training, consulting, and support staff in the industry, SirsiDynix helps libraries create tomorrow's libraries, today. To find out more, visit www.sirsidynix.com.