EPISODE 2

How to Manage People Remotely & How to Implement Books by Mail

Eric Keith
Chief Marketing Officer

- Previously recorded today's webinar so as to not further burden our infrastructure for those needing real-time collaboration.

- SD Customers and Non-Customers Alike – Welcome All!

- Today we're modeling Social Distancing. Forgive any technical glitches & production quality.

- We are not COVID-19 experts!

Welcome!

SirsiDynix

SirsiDynix®

LAST WEEK'S WEBINAR

EPISODE 1

COVID-19: How to Prepare Your Library for the Unexpected

Watch it OnDemand

Eric Keith
Chief Marketing Officer

Robert Storer
Director of Marketing

1. *Announcements*

- Free Training

- Project Gutenberg / eRC

2. *How to Manage People Remotely*

- Robert Storer

3. *Adapting Symphony*

- Rick Branham – Books E

Agenda:
3 Parts

All resources will be available after the webinar at:
SirsiDynix.com/Covid-19-Resources

SirsiDynix™

Effective immediately through April 30, 2020:

- Our entire catalog of self-paced training is free to all customers!
  - Available in Mentor, our self-paced learning catalog. Click on the Mentor link at https://support.sirsidynix.com
- Select live instructor-led training also free for a limited time!
  - Classes include Cat, Circ, Enterprise, Reports and much more for both Horizon and Symphony.
  - Sessions will be held throughout the day to accommodate libraries from all time zones.

Announcement #1 Free Training Through April 30th

SirsiDynix

Free Live Instructor-Led Training

We hope you will join us for these live trainings. Our free options are in addition to the already scheduled classes.

If you don't have a login to the Support Center or to Mentor, please contact your library's SirsiDynix administrator or sdsc@sirsidynix.com
SirsiDynix is also offering Free until April 30th, our entire catalog of self-paced training.

ENTERPRISE
Review

HORIZON
Cataloging Review

HORIZON
Circulation Review

BcENT-8000 Enterprise Review

April 3 @ 11 AM US Mountain / 1 PM US Eastern
April 2 @ 2 PM London Time / 10 AM US Eastern
April 8 @ 11 AM New Zealand Time / 9 AM Melbourne Australia

HznCAT-8000 Horizon Cataloging Review

March 31 @ 1 PM US Mountain / 3 PM US Eastern

HznCIRC-8000 Horizon Circulation Review

April 2 @ 1 PM US Mountain / 3 PM US Eastern

SYMPHONY
Admin Essentials

SYMPHONY
Cataloging Review

SYMPHONY
Circulation Review

SYM400 Symphony Admin Essentials

March 25 @ 11 AM US Mountain / 1 PM US Eastern
April 6 @ 1 PM US Mountain / 3 PM US Eastern

SymCAT-8000 Symphony Cataloging Review

March 26 @ 11 AM US Mountain / 1 PM – London Time
APAC – March 30 @ 11 AM – New Zealand / 9 AM Melbourne Australia

SymCAT-8000 Symphony Circulation Review

March 31 @ 11 AM US Mountain / 1 PM US Eastern
March 27 @ 1 PM – London / 9 AM US Eastern
April 1 @ 11 AM – New Zealand Time / 9 AM Melbourne Australia

https://www.sirsidynix.com/free-live-instructor-led-training/

SymRP-8000 Symphony Reports Review

March 30 – 11 AM US Mountain/ 1 PM US Eastern
April 1 – 2 PM – London Time / 10 AM US Eastern
April 6 @ 11 AM – New Zealand Time / 9 AM Melbourne Australia

60-day Free Trial of eResource Central with Project Gutenberg Content

- Easy way for public / academic libraries to provide access to classic novels & other content your users may currently need

- Pre-requisites:
  - Must have Enterprise 4 (or higher) *or* BC Mobile
  - BC Central must be set up – contact support if you don't have it set up yet.
  - Free trial runs for 60 days from the time you are implemented
  - Contact your account rep to get started

*Announcement #2
eRC Trial &
Project Gutenberg*

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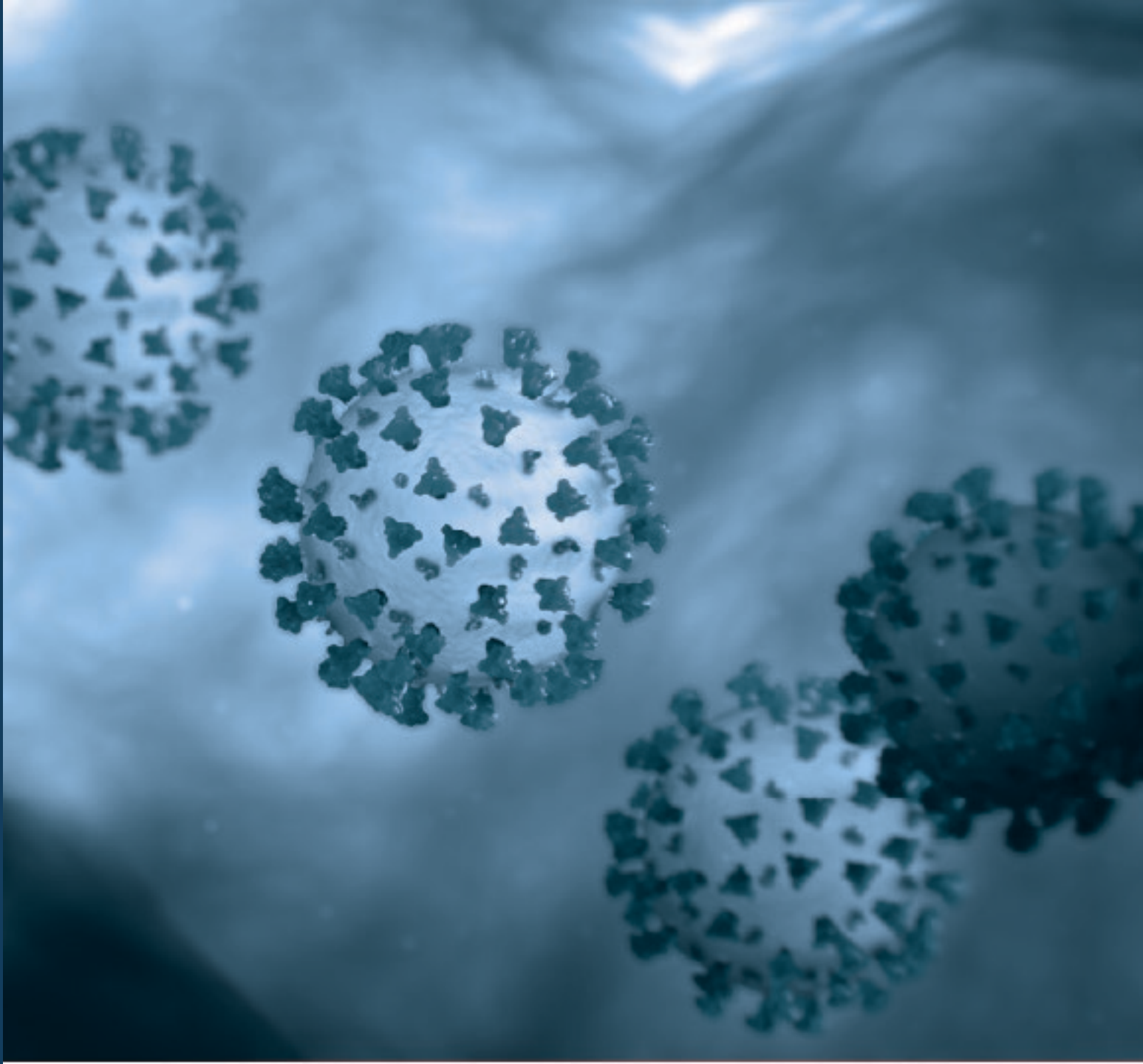EPISODE 2

How to Manage People Remotely

Eric Keith
Chief Marketing Officer

Robert Storer
Director of Marketing

Challenges

Lack of face-to-face supervision

SirsiDynix

Lack of Access to Information

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Social Isolation

Distractions at Home

SirsiDynix

What You Can Do as a Manager

SirsiDynix®

Establish structured daily check-ins

SirsiDynix

Establish
"rules of engagement"

KNOW THE RULES!

SirsiDynix

Provide opportunities for remote social interaction

SirsiDynix™

Offer encouragement and emotional support

SirsiDynix

Employees look to their managers for cues about how to react

SirsiDynix

Acknowledge the stress and anxiety

SirsiDynix

Thanks!

Eric Keith
Chief Marketing Officer

Robert Storer
Director of Marketing

Support

Email

Support@SirsiDynix.com

Phone

Argentina	**Colombia**	**Peru**
800-444-4946	01800 518 1700	0800 54801
Australia	**España**	**Singapore**
1800-258-818	900 971 850	800 101 2659
Canada (English)	**France**	**Switzerland**
(800) 284-3969	0800 906 580	0800 562 730
Canada (French)	**Deutschland / Luxembourg**	**Taiwan**
(800) 884-9330	0800 182 2216	0080 112 7310
Chile	**Ireland**	**United Kingdom**
800 800 041	1800 947 154	0800 016 3147
China (Northern)	**Mexico**	**United States**
10 800 140 1767	001800 514 0946	(800) 284-3969
China (Southern)	**New Zealand**	**Venezuela**
10 800 140 1639	0800 451 416	0800 102 9644