



FOR IMMEDIATE RELEASE:

SirsiDynix and Lyngsoe Systems Announce First Symphony Integration Customer for IMMS

Media Contact

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March 6, 2023, LEHI, UT, and AARS, DENMARK—SirsiDynix and Lyngsoe Systems are pleased to announce that Multnomah County Library has become the first library in the world to integrate Lyngsoe’s Intelligent Material Management System (IMMS) with SirsiDynix’s Symphony Library Management System.

Multnomah County Library can trace its history in the Portland, Oregon area back to 1864. For more than 150 years the library has provided a wide range of resources to its diverse communities, including some of the earliest examples of bookmobiles in the USA in the early 1900s. Today, Multnomah County Library shapes its work around four foundational pillars:

- Free access for all
- A trusted guide to learning
- The leading advocate for reading
- A champion for equality and inclusion

As part of an extensive program to expand and modernize library spaces, Multnomah County Library is implementing IMMS to ensure that the collections are managed and utilized in the most efficient manner possible.

IMMS complements the Symphony ILS and creates an unprecedented level of transparency in the material flow. Utilizing the latest tools for data collection, material management, and logistics, items can be floated according to specific profiles to the branches requiring it, without risking depleted or overflowing shelves in other areas of the system and enhancing the number of different titles available for the patrons. IMMS greatly increases the quality of data and empowers the staff to make evidence-based decisions. IMMS also supplies accurate and detailed reports on item use and collection behavior across the network of libraries, ensuring that collections reflect the diversity of



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the communities that they serve and that patrons have equal and free access to relevant resources wherever they choose to access the library service.

Jon Worona, Innovation and Technology Director at Multnomah County Library, states:

"We are excited and proud to be leading the way on the integration of IMMS with the Symphony ILS. Working with our trusted partners in Lyngsoe Systems and SirsiDynix, we are excited about new ways to improve efficiency and service to our patrons with IMMS".

Henrik Kjeldgaard, Senior Vice President, Library Business Unit from Lyngsoe Systems, states:

"We are very happy about the trust Multnomah County Library puts in Lyngsoe Systems also now on IMMS, which will work perfectly in sync with the Automated Material Handling systems. We are very happy to add MCL to the ever-growing IMMS family, and to continue an already strong partnership with SirsiDynix."

Berit Nelson, Chief Product Officer at SirsiDynix, states:

"Our partnership with Lyngsoe and the associated integration between IMMS and Symphony delivers powerful, new options to our libraries. We're grateful to all those at Lyngsoe and SirsiDynix, and especially those at MCL, who have worked so diligently to make this day happen. We believe in the power of libraries, and this partnership is evidence of that belief."

About Multnomah County Library

A treasured community institution since 1864, Multnomah County Library is one of the nation's busiest public library systems, providing social, educational, and cultural programs, online and throughout its 19 public locations. In addition to being Oregon's largest provider of free internet access, the library offers millions of print and digital resources, in multiple languages for people of all ages. From kindergarten readiness to job training, computer-assisted design and 3D printing, the library supports all people in their pursuits to connect, learn and create. Learn more at www.multcolib.org.

About Lyngsoe Systems

Lyngsoe Systems has been a world leader in the field of cutting-edge electronic logistics control for over 40 years and is leading within the radio frequency identification (RFID) technology. With a proven record of accomplishment of more than 5,000 installations in over 60 countries, the Lyngsoe Systems team can demonstrate extensive experience in customer process knowledge, solution design, software development, integration, service and maintenance. Lyngsoe Systems' Library Business Unit has a motto of "Working for Smarter Libraries". This means that we work with our customers to deliver



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automation and technology which drive efficiencies in material handling and release staff time to engage in the increasingly diverse range of services that libraries need to provide to remain relevant and be successful. The system automatically reports the media as returned to the library management system, where all data resides. The integrated scanners in the inductions read the RFID tags and/or bar codes on the media, and the software determines the appropriate material category (e.g. Novels), before sending the media on to the sorter. The sorter conveys the media to the chute as defined by the library staff in the control software.

About IMMS

The Intelligent Material Management System is a logistical system, which complements your existing ILS/LMS and creates an unprecedented level of transparency in your material flow. Utilizing new tools for data collection, items can be tracked to the shelf, shelving cart, transport bin, or storage location. These tools greatly increase the quality of data, and significantly improve the circulation of your collection. The intelligent distribution algorithm manages and optimizes item distribution in a floating or partly floating collection.

For more information about IMMS and other library solutions, please visit our website www.lyngsoesystems.com, or feel free to contact: library@lyngsoesystems.com.

About SirsiDynix

SirsiDynix believes in the power of libraries. Transforming and shaping their communities every day, that power inspires us to connect people with knowledge at more than 23,000 libraries worldwide. SirsiDynix technology combines relevant resources with the Best Library User Experience (BLUE). With our Best-of-Breed approach, SirsiDynix gives libraries the greatest and most expansive range of options for their software. Complemented by the most experienced training, consulting, and support staff in the industry, SirsiDynix helps libraries to reach their highest potential while serving their communities. To find out more, visit www.sirsidynix.com.