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SIRSIDYNIX

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FOR IMMEDIATE RELEASE:

Multnomah County Library Incorporates Modern Logistics with Lyngsoe's Intelligent Material Management System (IMMS™)

June 16, 2025, LEHI, UT and AARS, DENMARK—SirsiDynix and Lyngsoe Systems Library Solutions are pleased to announce that Multnomah County Library in Portland, Oregon, successfully launched the Intelligent Material Management System (IMMS™) on Tuesday, May 6.

Multnomah County Library signed on to IMMS™ in 2021, *sparking development of a new integration with SirsiDynix's Symphony ILS*. Following initial development, core staff at Multnomah County Library collaborated closely with teams from Lyngsoe and SirsiDynix for two years to test and fine-tune the integration, delivering long-term benefits for all future Symphony libraries.

"Multnomah County Library's staff are bright and talented. Their passion, knowledge and dedication to the project helped ensure a seamless implementation," said Brandon Wolf, IMMS™ Project Manager. "This project truly showcases the magic of IMMS, demonstrating how it can efficiently manage a collection with the help of a media hotel, a new concept for many libraries. I can't wait for others in North America to see it in action!"

A standout feature of Multnomah County Library's IMMS implementation is the scale of its media hotel. With over 8 miles of shelving and capacity for up to 500,000 items, it is the largest of any IMMS™ system to date. The media hotel provides breathing space for the library collection, ensuring that materials remain accessible to patrons without overcrowding branch shelves. With Multnomah County Library circulating more than 19 million items annually, IMMS™ automatically distributes items from the media hotel daily to restock shelves and provide a great browsing experience for patrons.

Library staff are excited to see the benefits of IMMS™ across their branches. Right from day one, staff have experienced easier holds retrieval, increased variety of collection items flowing into the branches, and more transparent tracking of materials.

Dave Ratliff, Interim Deputy Director of Multnomah County Library, stated, "In my experience, IMMS stands out as a groundbreaking technological advancement for libraries. Its potential to guarantee that shelves are full and even high-demand materials are readily available, is a game changer for library operations."

Shawn Andary, SirsiDynix's Symphony Product Manager comments "We are excited to see Multnomah County Library's Symphony-Lyngsoe IMMS integration in production.

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Going forward, library staff will benefit from improved management of their collection while continuing to harness Symphony's robust, dependable functionality. Between our forthcoming Symphony 4.2.0 release, which will enhance the integration even further, and close collaboration with Multnomah County Library and others implementing IMMS, the future is bright for Symphony-IMMS libraries."

About Lyngsoe Systems Library Solutions

Lyngsoe Systems Library Solutions is devoted to helping libraries gain more resources and time. They support libraries in their vital role within local communities by helping them save crucial time on material handling. Specialized in developing, manufacturing, delivering, and servicing innovative and reliable library solutions, Lyngsoe are trusted by libraries internationally to provide world-class Automated Material Handling solutions, Self-Service Equipment, and Intelligent Material Management Systems.

Through their dedicated people and proven processes, they work closely with their customers to deliver intelligent technology that drives efficiency. All aligned with their philosophy: "Working for Smarter Libraries".

About SirsiDynix

SirsiDynix believes in the power of libraries. Transforming and shaping their communities every day, that power inspires us to connect people with knowledge at more than 20,000 libraries worldwide. SirsiDynix technology combines relevant resources with the Best Library User Experience (BLUE). With our Best-of-Breed approach, SirsiDynix gives libraries the greatest and most expansive range of options for their software. Complemented by the most experienced training, consulting, and support staff in the industry, SirsiDynix helps libraries to reach their highest potential while serving their communities. To find out more, visit www.sirsidynix.com.